# Package: paws.customer.engagement (via r-universe)

November 3, 2024

Title 'Amazon Web Services' Customer Engagement Services Version 0.7.0 **Description** Interface to 'Amazon Web Services' customer engagement services, including 'Simple Email Service', 'Connect' contact center service, and more <a href="https://aws.amazon.com/">https://aws.amazon.com/>. **License** Apache License (>= 2.0) URL https://github.com/paws-r/paws BugReports https://github.com/paws-r/paws/issues **Imports** paws.common (>= 0.7.5) Suggests testthat **Encoding UTF-8 Roxygen** list(markdown = TRUE, roclets = c(``rd", ``namespace", `collate")) RoxygenNote 7.3.2 Collate 'connect service.R' 'connect interfaces.R' 'connect\_operations.R' 'connectcampaignservice\_service.R' 'connectcampaignservice interfaces.R' 'connectcampaignservice\_operations.R' 'connectcases\_service.R' 'connectcases\_interfaces.R' 'connectcases\_operations.R' 'connectcontactlens\_service.R' 'connectcontactlens\_interfaces.R' 'connectcontactlens\_operations.R' 'connectparticipant\_service.R' 'connectparticipant\_interfaces.R' 'connectparticipant\_operations.R' 'connectwisdomservice service.R' 'connectwisdomservice\_interfaces.R' 'connectwisdomservice operations.R' 'customerprofiles\_service.R' 'customerprofiles\_interfaces.R' 'customerprofiles\_operations.R' 'pinpoint\_service.R' 'pinpoint\_interfaces.R' 'pinpoint\_operations.R'

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Amazon Connect Service

# Description

connect

- Amazon Connect actions
- Amazon Connect data types

Amazon Connect is a cloud-based contact center solution that you use to set up and manage a customer contact center and provide reliable customer engagement at any scale.

Amazon Connect provides metrics and real-time reporting that enable you to optimize contact routing. You can also resolve customer issues more efficiently by getting customers in touch with the appropriate agents.

There are limits to the number of Amazon Connect resources that you can create. There are also limits to the number of requests that you can make per second. For more information, see Amazon Connect Service Quotas in the Amazon Connect Administrator Guide.

You can connect programmatically to an Amazon Web Services service by using an endpoint. For a list of Amazon Connect endpoints, see Amazon Connect Endpoints.

#### Usage

```
connect(config = list(), credentials = list(), endpoint = NULL, region = NULL)
```

#### Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
  - creds:
    - \* access\_key\_id: AWS access key ID
    - \* secret\_access\_key: AWS secret access key
    - \* session\_token: AWS temporary session token
  - profile: The name of a profile to use. If not given, then the default profile is used.
  - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close\_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3\_force\_path\_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts\_regional\_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

#### credentials

Optional credentials shorthand for the config parameter

- creds:
  - access\_key\_id: AWS access key ID
  - secret\_access\_key: AWS secret access key
  - session\_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

# Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

#### **Service syntax**

```
svc <- connect(</pre>
  config = list(
   credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
   ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
   sts_regional_endpoint = "string"
 ),
  credentials = list(
   creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
   ),
   profile = "string",
   anonymous = "logical"
 endpoint = "string",
  region = "string"
)
```

# **Operations**

activate\_evaluation\_form
associate\_analytics\_data\_set
associate\_approved\_origin
associate\_bot
associate\_default\_vocabulary
associate\_flow
associate\_instance\_storage\_config
associate\_lambda\_function
associate\_lex\_bot
associate\_phone\_number\_contact\_flow
associate\_queue\_quick\_connects
associate\_routing\_profile\_queues
associate\_security\_key

Activates an evaluation form in the specified Amazon Connect instance This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change Associates an existing vocabulary as the default

Associates a connect resource to a flow

This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change Associates a flow with a phone number claimed to your Amazon Connect This API is in preview release for Amazon Connect and is subject to change Associates a set of queues with a routing profile

This API is in preview release for Amazon Connect and is subject to change

associate\_user\_proficiencies batch\_associate\_analytics\_data\_set batch\_disassociate\_analytics\_data\_set batch\_get\_attached\_file\_metadata batch\_get\_flow\_association batch\_put\_contact claim\_phone\_number complete\_attached\_file\_upload create\_agent\_status create\_contact\_flow create\_contact\_flow\_module create\_evaluation\_form create\_hours\_of\_operation create\_instance create\_integration\_association create\_participant create\_persistent\_contact\_association create\_predefined\_attribute create\_prompt create\_queue create\_quick\_connect create\_routing\_profile create\_rule create\_security\_profile create\_task\_template create\_traffic\_distribution\_group create\_use\_case create\_user create\_user\_hierarchy\_group create\_view create\_view\_version create\_vocabulary deactivate\_evaluation\_form delete\_attached\_file delete\_contact\_evaluation delete\_contact\_flow delete\_contact\_flow\_module delete\_evaluation\_form delete\_hours\_of\_operation delete\_instance delete\_integration\_association delete\_predefined\_attribute delete\_prompt delete\_queue Deletes a queue delete\_quick\_connect delete\_routing\_profile

delete\_rule

associate\_traffic\_distribution\_group\_user

Associates an agent with a traffic distribution group >Associates a set of proficiencies with a user This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change Allows you to retrieve metadata about multiple attached files on an associa Retrieve the flow associations for the given resources Only the Amazon Connect outbound campaigns service principal is allowed Claims an available phone number to your Amazon Connect instance or tr Allows you to confirm that the attached file has been uploaded using the p This API is in preview release for Amazon Connect and is subject to change Creates a flow for the specified Amazon Connect instance Creates a flow module for the specified Amazon Connect instance Creates an evaluation form in the specified Amazon Connect instance This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change Creates an Amazon Web Services resource association with an Amazon C Adds a new participant into an on-going chat contact Enables rehydration of chats for the lifespan of a contact Creates a new predefined attribute for the specified Amazon Connect insta This API is in preview release for Amazon Connect and is subject to change Creates a quick connect for the specified Amazon Connect instance Creates a new routing profile Creates a rule for the specified Amazon Connect instance Creates a security profile Creates a new task template in the specified Amazon Connect instance Creates a traffic distribution group given an Amazon Connect instance that Creates a use case for an integration association Creates a user account for the specified Amazon Connect instance Creates a new user hierarchy group

Creates a new view with the possible status of SAVED or PUBLISHED

Publishes a new version of the view identifier

Creates a custom vocabulary associated with your Amazon Connect instar Deactivates an evaluation form in the specified Amazon Connect instance

Deletes an attached file along with the underlying S3 Object

Deletes a contact evaluation in the specified Amazon Connect instance

Deletes a flow for the specified Amazon Connect instance

Deletes the specified flow module

Deletes an evaluation form in the specified Amazon Connect instance

This API is in preview release for Amazon Connect and is subject to change

This API is in preview release for Amazon Connect and is subject to change Deletes an Amazon Web Services resource association from an Amazon C

Deletes a predefined attribute from the specified Amazon Connect instance

Deletes a prompt

Deletes a quick connect Deletes a routing profile

Deletes a rule for the specified Amazon Connect instance

delete\_security\_profile
delete\_task\_template
delete\_traffic\_distribution\_group

delete\_use\_case

delete\_user

delete\_user\_hierarchy\_group

delete\_view

delete\_view\_version delete\_vocabulary describe\_agent\_status

describe\_authentication\_profile

describe\_contact

describe\_contact\_evaluation
describe\_contact\_flow

describe\_contact\_flow\_module describe\_evaluation\_form describe\_hours\_of\_operation

describe\_instance

describe\_instance\_attribute
describe\_instance\_storage\_config

describe\_phone\_number describe\_predefined\_attribute

describe\_prompt describe\_queue

describe\_quick\_connect describe\_routing\_profile

describe\_rule

describe\_security\_profile

 $describe\_traffic\_distribution\_group$ 

describe\_user

describe\_user\_hierarchy\_group describe\_user\_hierarchy\_structure

describe\_view describe\_vocabulary

disassociate\_analytics\_data\_set disassociate\_approved\_origin

disassociate\_bot disassociate\_flow

disassociate\_instance\_storage\_config disassociate\_lambda\_function

disassociate\_lex\_bot

disassociate\_phone\_number\_contact\_flow disassociate\_queue\_quick\_connects disassociate\_routing\_profile\_queues

disassociate\_security\_key

 $disassociate\_traffic\_distribution\_group\_user$ 

disassociate\_user\_proficiencies

dismiss\_user\_contact

Deletes a security profile Deletes the task template

Deletes a traffic distribution group

Deletes a use case from an integration association

Deletes a user account from the specified Amazon Connect instance

Deletes an existing user hierarchy group

Deletes the view entirely

Deletes the particular version specified in ViewVersion identifier

Deletes the vocabulary that has the given identifier

This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is a subject to change the

Describes a contact evaluation in the specified Amazon Connect instance

Describes the specified flow

Describes the specified flow module

Describes an evaluation form in the specified Amazon Connect instance

This API is in preview release for Amazon Connect and is subject to change this API is in preview release for Amazon Connect and is subject to change the connect and connect and connect and connec

This API is in preview release for Amazon Connect and is subject to change

This API is in preview release for Amazon Connect and is subject to change Gets details and status of a phone number that's claimed to your Amazon of the control of the co

Describes a predefined attribute for the specified Amazon Connect instance

Describes the prompt

This API is in preview release for Amazon Connect and is subject to change

Describes the quick connect

Describes the specified routing profile

Describes a rule for the specified Amazon Connect instance

Gets basic information about the security profile Gets details and status of a traffic distribution group

Describes the specified user

Describes the specified hierarchy group

Describes the hierarchy structure of the specified Amazon Connect instance Retrieves the view for the specified Amazon Connect instance and view id

Describes the specified vocabulary

This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change the change of t

Disassociates a connect resource from a flow

This API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change

This API is in preview release for Amazon Connect and is subject to change Removes the flow association from a phone number claimed to your Amazon.

This API is in preview release for Amazon Connect and is subject to change Disassociates a set of queues from a routing profile

This API is in preview release for Amazon Connect and is subject to change

Disassociates an agent from a traffic distribution group

Disassociates a set of proficiencies from a user

Dismisses contacts from an agent's CCP and returns the agent to an availa

get\_attached\_file get\_contact\_attributes get\_current\_metric\_data get\_current\_user\_data get\_federation\_token get\_flow\_association get\_metric\_data get\_metric\_data\_v2 get\_prompt\_file get\_task\_template get\_traffic\_distribution import\_phone\_number list\_agent\_statuses list\_analytics\_data\_associations list\_approved\_origins list\_authentication\_profiles list\_bots list\_contact\_evaluations list\_contact\_flow\_modules list\_contact\_flows list\_contact\_references list\_default\_vocabularies list\_evaluation\_forms list\_evaluation\_form\_versions list\_flow\_associations list\_hours\_of\_operations list\_instance\_attributes list\_instances list\_instance\_storage\_configs list\_integration\_associations list\_lambda\_functions list\_lex\_bots list\_phone\_numbers  $list\_phone\_numbers\_v2$ list\_predefined\_attributes list\_prompts list\_queue\_quick\_connects list\_queues list\_quick\_connects list\_realtime\_contact\_analysis\_segments\_v2 list\_routing\_profile\_queues list\_routing\_profiles list rules list\_security\_keys list\_security\_profile\_applications list\_security\_profile\_permissions list\_security\_profiles

list\_tags\_for\_resource

Gets the real-time metric data from the specified Amazon Connect instance Gets the real-time active user data from the specified Amazon Connect ins Supports SAML sign-in for Amazon Connect Retrieves the flow associated for a given resource Gets historical metric data from the specified Amazon Connect instance Gets metric data from the specified Amazon Connect instance Gets the prompt file

Provides a pre-signed URL for download of an approved attached file

Retrieves the contact attributes for the specified contact

Gets details about a specific task template in the specified Amazon Connect Retrieves the current traffic distribution for a given traffic distribution grout Imports a claimed phone number from an external service, such as Amazon This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change the subject to

Provides information about the flow modules for the specified Amazon Corprovides information about the flows for the specified Amazon Connect in This API is in preview release for Amazon Connect and is subject to chang Lists the default vocabularies for the specified Amazon Connect instance Lists evaluation forms in the specified Amazon Connect instance

Lists versions of an evaluation form in the specified Amazon Connect inst

List the flow association based on the filters

Provides information about the hours of operation for the specified Amazor This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change Provides summary information about the Amazon Web Services resource This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview relea

Provides information about the phone numbers for the specified Amazon C Lists phone numbers claimed to your Amazon Connect instance or traffic Lists predefined attributes for the specified Amazon Connect instance Provides information about the prompts for the specified Amazon Connect

This API is in preview release for Amazon Connect and is subject to change Provides information about the queues for the specified Amazon Connect Provides information about the quick connects for the specified Amazon Connects.

Provides a list of analysis segments for a real-time analysis session

Lists the queues associated with a routing profile

Provides summary information about the routing profiles for the specified List all rules for the specified Amazon Connect instance

This API is in preview release for Amazon Connect and is subject to change Returns a list of third-party applications in a specific security profile

Lists the permissions granted to a security profile

Provides summary information about the security profiles for the specified Lists the tags for the specified resource

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list\_task\_templates list\_traffic\_distribution\_groups list\_traffic\_distribution\_group\_users list\_use\_cases list\_user\_hierarchy\_groups list\_user\_proficiencies list\_users list views list\_view\_versions monitor\_contact pause\_contact put\_user\_status release\_phone\_number replicate\_instance resume\_contact resume\_contact\_recording search\_agent\_statuses search\_available\_phone\_numbers search\_contact\_flow\_modules search\_contact\_flows search\_contacts search\_hours\_of\_operations  $search\_predefined\_attributes$ search\_prompts search\_queues search\_quick\_connects search\_resource\_tags search\_routing\_profiles search\_security\_profiles search\_user\_hierarchy\_groups search\_users search\_vocabularies send\_chat\_integration\_event start\_attached\_file\_upload start\_chat\_contact start\_contact\_evaluation start\_contact\_recording start\_contact\_streaming start\_outbound\_voice\_contact start\_task\_contact start\_web\_rtc\_contact stop\_contact stop\_contact\_recording stop\_contact\_streaming submit\_contact\_evaluation suspend\_contact\_recording tag\_contact tag\_resource

connect Lists task templates for the specified Amazon Connect instance Lists traffic distribution groups Lists traffic distribution group users Lists the use cases for the integration association Provides summary information about the hierarchy groups for the specifie Lists proficiencies associated with a user Provides summary information about the users for the specified Amazon C Returns views in the given instance Returns all the available versions for the specified Amazon Connect instan Initiates silent monitoring of a contact Allows pausing an ongoing task contact Changes the current status of a user or agent in Amazon Connect Releases a phone number previously claimed to an Amazon Connect insta Replicates an Amazon Connect instance in the specified Amazon Web Ser Allows resuming a task contact in a paused state When a contact is being recorded, and the recording has been suspended u Searches AgentStatuses in an Amazon Connect instance, with optional filt Searches for available phone numbers that you can claim to your Amazon Searches the flow modules in an Amazon Connect instance, with optional Searches the contact flows in an Amazon Connect instance, with optional Searches contacts in an Amazon Connect instance Searches the hours of operation in an Amazon Connect instance, with opti Searches predefined attributes that meet certain criteria Searches prompts in an Amazon Connect instance, with optional filtering Searches queues in an Amazon Connect instance, with optional filtering Searches quick connects in an Amazon Connect instance, with optional fil

Searches tags used in an Amazon Connect instance using optional search Searches routing profiles in an Amazon Connect instance, with optional fil Searches security profiles in an Amazon Connect instance, with optional fi Searches UserHierarchyGroups in an Amazon Connect instance, with opti Searches users in an Amazon Connect instance, with optional filtering Searches for vocabularies within a specific Amazon Connect instance usin Processes chat integration events from Amazon Web Services or external i Provides a pre-signed Amazon S3 URL in response for uploading your co Initiates a flow to start a new chat for the customer Starts an empty evaluation in the specified Amazon Connect instance, using

Starts recording the contact: Initiates real-time message streaming for a new chat contact

Places an outbound call to a contact, and then initiates the flow Initiates a flow to start a new task contact

Places an inbound in-app, web, or video call to a contact, and then initiate Ends the specified contact

Stops recording a call when a contact is being recorded

Ends message streaming on a specified contact

Submits a contact evaluation in the specified Amazon Connect instance When a contact is being recorded, this API suspends recording whatever is

Adds the specified tags to the contact resource Adds the specified tags to the specified resource

transfer\_contact Transfers contacts from one agent or queue to another agent or queue at ar Removes the specified tags from the contact resource untag\_contact Removes the specified tags from the specified resource untag\_resource This API is in preview release for Amazon Connect and is subject to change update\_agent\_status update\_authentication\_profile This API is in preview release for Amazon Connect and is subject to change update\_contact This API is in preview release for Amazon Connect and is subject to change update\_contact\_attributes Creates or updates user-defined contact attributes associated with the speci update\_contact\_evaluation Updates details about a contact evaluation in the specified Amazon Conne update\_contact\_flow\_content Updates the specified flow update\_contact\_flow\_metadata Updates metadata about specified flow update\_contact\_flow\_module\_content Updates specified flow module for the specified Amazon Connect instance Updates metadata about specified flow module update\_contact\_flow\_module\_metadata update\_contact\_flow\_name The name of the flow update\_contact\_routing\_data Updates routing priority and age on the contact (QueuePriority and Queue Updates the scheduled time of a task contact that is already scheduled update\_contact\_schedule update\_evaluation\_form Updates details about a specific evaluation form version in the specified A update\_hours\_of\_operation This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change update\_instance\_attribute update\_instance\_storage\_config This API is in preview release for Amazon Connect and is subject to change update\_participant\_role\_config Updates timeouts for when human chat participants are to be considered in update\_phone\_number Updates your claimed phone number from its current Amazon Connect ins update\_phone\_number\_metadata Updates a phone number's metadata update\_predefined\_attribute Updates a predefined attribute for the specified Amazon Connect instance update\_prompt Updates a prompt This API is in preview release for Amazon Connect and is subject to change update\_queue\_hours\_of\_operation update\_queue\_max\_contacts This API is in preview release for Amazon Connect and is subject to change update\_queue\_name This API is in preview release for Amazon Connect and is subject to change update\_queue\_outbound\_caller\_config This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change update\_queue\_status update\_quick\_connect\_config Updates the configuration settings for the specified quick connect Updates the name and description of a quick connect update\_quick\_connect\_name update\_routing\_profile\_agent\_availability\_timer Whether agents with this routing profile will have their routing order calcu update\_routing\_profile\_concurrency Updates the channels that agents can handle in the Contact Control Panel ( update\_routing\_profile\_default\_outbound\_queue Updates the default outbound queue of a routing profile Updates the name and description of a routing profile update\_routing\_profile\_name update\_routing\_profile\_queues Updates the properties associated with a set of queues for a routing profile update\_rule Updates a rule for the specified Amazon Connect instance update\_security\_profile Updates a security profile update\_task\_template Updates details about a specific task template in the specified Amazon Con update\_traffic\_distribution Updates the traffic distribution for a given traffic distribution group update\_user\_hierarchy Assigns the specified hierarchy group to the specified user Updates the name of the user hierarchy group update\_user\_hierarchy\_group\_name update\_user\_hierarchy\_structure Updates the user hierarchy structure: add, remove, and rename user hierarchy update\_user\_identity\_info Updates the identity information for the specified user update\_user\_phone\_config Updates the phone configuration settings for the specified user update\_user\_proficiencies Updates the properties associated with the proficiencies of a user Assigns the specified routing profile to the specified user update\_user\_routing\_profile update\_user\_security\_profiles Assigns the specified security profiles to the specified user

```
update_view_content
update_view_metadata
```

Updates the view content of the given view identifier in the specified Ama Updates the view metadata

#### **Examples**

```
## Not run:
svc <- connect()
svc$activate_evaluation_form(
   Foo = 123
)
## End(Not run)</pre>
```

connectcampaignservice

*AmazonConnectCampaignService* 

# **Description**

Provide APIs to create and manage Amazon Connect Campaigns.

### Usage

```
connectcampaignservice(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

# **Arguments**

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
  - creds:
    - \* access\_key\_id: AWS access key ID
    - \* secret\_access\_key: AWS secret access key
    - \* session\_token: AWS temporary session token
  - **profile**: The name of a profile to use. If not given, then the default profile is used.
  - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.

- close\_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3\_force\_path\_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts\_regional\_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

#### credentials

Optional credentials shorthand for the config parameter

- · creds:
  - access\_key\_id: AWS access key ID
  - secret\_access\_key: AWS secret access key
  - session\_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

#### Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

#### Service syntax

```
svc <- connectcampaignservice(</pre>
  config = list(
   credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
   ),
    endpoint = "string",
    region = "string",
   close_connection = "logical",
    timeout = "numeric",
   s3_force_path_style = "logical",
   sts_regional_endpoint = "string"
 credentials = list(
```

```
creds = list(
     access_key_id = "string",
     secret_access_key = "string",
     session_token = "string"
    ),
   profile = "string",
   anonymous = "logical"
 endpoint = "string",
  region = "string"
)
```

#### **Operations**

create\_campaign delete\_campaign delete\_connect\_instance\_config delete\_instance\_onboarding\_job describe\_campaign get\_campaign\_state get\_campaign\_state\_batch get\_connect\_instance\_config get\_instance\_onboarding\_job\_status list\_campaigns list\_tags\_for\_resource pause\_campaign put\_dial\_request\_batch resume\_campaign start campaign start\_instance\_onboarding\_job stop\_campaign tag\_resource untag\_resource update\_campaign\_dialer\_config update\_campaign\_name update\_campaign\_outbound\_call\_config Creates a campaign for the specified Amazon Connect account Deletes a campaign from the specified Amazon Connect account Deletes a connect instance config from the specified AWS account Delete the Connect Campaigns onboarding job for the specified Amazon Connect

Describes the specific campaign

Get state of a campaign for the specified Amazon Connect account Get state of campaigns for the specified Amazon Connect account

Get the specific Connect instance config Get the specific instance onboarding job status

Provides summary information about the campaigns under the specified Amazon C

List tags for a resource

Pauses a campaign for the specified Amazon Connect account

Creates dials requests for the specified campaign Amazon Connect account

Stops a campaign for the specified Amazon Connect account Starts a campaign for the specified Amazon Connect account

Onboard the specific Amazon Connect instance to Connect Campaigns

Stops a campaign for the specified Amazon Connect account

Tag a resource Untag a resource

Updates the dialer config of a campaign

Updates the name of a campaign

Updates the outbound call config of a campaign

#### **Examples**

```
## Not run:
svc <- connectcampaignservice()</pre>
svc$create_campaign(
  Foo = 123
## End(Not run)
```

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connectcases

Amazon Connect Cases

# **Description**

With Amazon Connect Cases, your agents can track and manage customer issues that require multiple interactions, follow-up tasks, and teams in your contact center. A case represents a customer issue. It records the issue, the steps and interactions taken to resolve the issue, and the outcome. For more information, see Amazon Connect Cases in the Amazon Connect Administrator Guide.

# Usage

```
connectcases(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

#### **Arguments**

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
  - creds:
    - \* access\_key\_id: AWS access key ID
    - \* secret\_access\_key: AWS secret access key
    - \* session\_token: AWS temporary session token
  - profile: The name of a profile to use. If not given, then the default profile is used.
  - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close\_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3\_force\_path\_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts\_regional\_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials

Optional credentials shorthand for the config parameter

- · creds:
  - access\_key\_id: AWS access key ID
  - secret\_access\_key: AWS secret access key

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- session\_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

#### Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

# Service syntax

```
svc <- connectcases(</pre>
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
   s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
   ),
   profile = "string",
    anonymous = "logical"
  endpoint = "string",
  region = "string"
)
```

#### **Operations**

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batch\_get\_field Returns the description for the list of fields in the request parameters

batch\_put\_field\_options Creates and updates a set of field options for a single select field in a Cases domain

create\_case If you provide a value for PerformedBy

create\_domain Creates a domain, which is a container for all case data, such as cases, fields, templates and la

create\_field Creates a field in the Cases domain create\_layout Creates a layout in the Cases domain

create\_template Creates a template in the Cases domain

delete\_domain Deletes a Cases domain

delete\_field Deletes a field from a cases template delete\_layout Deletes a layout from a cases template

delete\_template Deletes a cases template

get\_case Returns information about a specific case if it exists get\_case\_audit\_events Returns the audit history about a specific case if it exists

get\_case\_event\_configuration Returns the case event publishing configuration

get\_domain Returns information about a specific domain if it exists

get\_layout Returns the details for the requested layout get\_template Returns the details for the requested template

list\_cases\_for\_contact Lists cases for a given contact

list\_domainsLists all cases domains in the Amazon Web Services accountlist\_field\_optionsLists all of the field options for a field identifier in the domain

list\_fields Lists all fields in a Cases domain

list\_layouts Lists all layouts in the given cases domain

list\_tags\_for\_resource Lists tags for a resource

list\_templates Lists all of the templates in a Cases domain put\_case\_event\_configuration Adds case event publishing configuration

search\_cases Searches for cases within their associated Cases domain search\_related\_items Searches for related items that are associated with a case

tag\_resource Adds tags to a resource untag\_resource Untags a resource

update\_caseIf you provide a value for PerformedByupdate\_fieldUpdates the properties of an existing fieldupdate\_layoutUpdates the attributes of an existing layoutupdate\_templateUpdates the attributes of an existing template

# Examples

```
## Not run:
svc <- connectcases()
svc$batch_get_field(
  Foo = 123
)
## End(Not run)</pre>
```

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connectcontactlens

Amazon Connect Contact Lens

# **Description**

- Contact Lens actions
- Contact Lens data types

Amazon Connect Contact Lens enables you to analyze conversations between customer and agents, by using speech transcription, natural language processing, and intelligent search capabilities. It performs sentiment analysis, detects issues, and enables you to automatically categorize contacts.

Amazon Connect Contact Lens provides both real-time and post-call analytics of customer-agent conversations. For more information, see Analyze conversations using speech analytics in the *Amazon Connect Administrator Guide*.

#### **Usage**

```
connectcontactlens(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

# **Arguments**

config

Optional configuration of credentials, endpoint, and/or region.

- credentials:
  - creds:
    - \* access\_key\_id: AWS access key ID
    - \* secret\_access\_key: AWS secret access key
    - \* session\_token: AWS temporary session token
  - profile: The name of a profile to use. If not given, then the default profile is used.
  - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close\_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3\_force\_path\_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts\_regional\_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

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credentials Optional credentials shorthand for the config parameter

- · creds:
  - access\_key\_id: AWS access key ID
  - secret access key: AWS secret access key
  - session\_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

#### Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

# Service syntax

```
svc <- connectcontactlens(</pre>
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  endpoint = "string",
```

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```
region = "string"
)
```

# **Operations**

list\_realtime\_contact\_analysis\_segments Provides a list of analysis segments for a real-time analysis session

#### **Examples**

```
## Not run:
svc <- connectcontactlens()
svc$list_realtime_contact_analysis_segments(
   Foo = 123
)
## End(Not run)</pre>
```

connectparticipant

Amazon Connect Participant Service

#### **Description**

Amazon Connect is an easy-to-use omnichannel cloud contact center service that enables companies of any size to deliver superior customer service at a lower cost. Amazon Connect communications capabilities make it easy for companies to deliver personalized interactions across communication channels, including chat.

Use the Amazon Connect Participant Service to manage participants (for example, agents, customers, and managers listening in), and to send messages and events within a chat contact. The APIs in the service enable the following: sending chat messages, attachment sharing, managing a participant's connection state and message events, and retrieving chat transcripts.

#### Usage

```
connectparticipant(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

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### Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
  - creds:
    - \* access\_key\_id: AWS access key ID
    - \* secret\_access\_key: AWS secret access key
    - \* session\_token: AWS temporary session token
  - profile: The name of a profile to use. If not given, then the default profile is used.
  - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close\_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3\_force\_path\_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts\_regional\_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials

Optional credentials shorthand for the config parameter

- · creds:
  - access\_key\_id: AWS access key ID
  - secret\_access\_key: AWS secret access key
  - session\_token: AWS temporary session token
- profile: The name of a profile to use. If not given, then the default profile
  is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

# Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

# Service syntax

```
svc <- connectparticipant(
  config = list(
    credentials = list(
    creds = list(
    access_key_id = "string",</pre>
```

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```
secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  endpoint = "string",
  region = "string"
)
```

# **Operations**

complete\_attachment\_upload create\_participant\_connection describe\_view disconnect\_participant get\_attachment get\_transcript send\_event

Allows you to confirm that the attachment has been uploaded using the pre-signed URL prov

Creates the participant's connection

Retrieves the view for the specified view token

Disconnects a participant

Provides a pre-signed URL for download of a completed attachment

Retrieves a transcript of the session, including details about any attachments

send\_event The application/vnd send\_message Sends a message

start\_attachment\_upload Provides a pre-signed Amazon S3 URL in response for uploading the file directly to S3

#### **Examples**

```
## Not run:
svc <- connectparticipant()
svc$complete_attachment_upload(
   Foo = 123
)
## End(Not run)</pre>
```

connectwisdomservice 21

connectwisdomservice Amazon Connect Wisdom Service

#### **Description**

Amazon Connect Wisdom delivers agents the information they need to solve customer issues as they're actively speaking with customers. Agents can search across connected repositories from within their agent desktop to find answers quickly. Use Amazon Connect Wisdom to create an assistant and a knowledge base, for example, or manage content by uploading custom files.

### Usage

```
connectwisdomservice(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

#### **Arguments**

config

Optional configuration of credentials, endpoint, and/or region.

- credentials:
  - creds:
    - \* access\_key\_id: AWS access key ID
    - \* secret access key: AWS secret access key
    - \* session\_token: AWS temporary session token
    - **profile**: The name of a profile to use. If not given, then the default profile is used.
    - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close\_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3\_force\_path\_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts\_regional\_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e

credentials

Optional credentials shorthand for the config parameter

· creds:

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- access\_key\_id: AWS access key ID
- secret\_access\_key: AWS secret access key
- session\_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

#### Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

# Service syntax

```
svc <- connectwisdomservice(</pre>
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string";
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    profile = "string",
    anonymous = "logical"
 endpoint = "string",
  region = "string"
)
```

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#### **Operations**

create\_assistant Creates an Amazon Connect Wisdom assistant

create\_content Creates Wisdom content create\_knowledge\_base Creates a knowledge base

create\_quick\_response Creates a Wisdom quick response

create\_session Creates a session
delete assistant Deletes an assistant

delete\_content Deletes the content

delete\_import\_job Deletes the quick response import job

delete\_knowledge\_baseDeletes the knowledge basedelete\_quick\_responseDeletes a quick response

get\_assistant Retrieves information about an assistant

get\_assistant\_association Retrieves information about an assistant association

get\_content Retrieves content, including a pre-signed URL to download the content

get\_content\_summary Retrieves summary information about the content

get\_import\_job Retrieves the started import job

get\_knowledge\_base Retrieves information about the knowledge base

get\_quick\_response Retrieves the quick response

get\_recommendations Retrieves recommendations for the specified session

get\_session Retrieves information for a specified session list\_assistant\_associations Lists information about assistant associations

list\_assistants Lists information about assistants

list\_contents Lists the content

list\_import\_jobs Lists information about import jobs

list\_quick\_responses
Lists information about quick response
list\_tags\_for\_resource
Lists the tags for the specified resource

list\_tags\_for\_resource

notify\_recommendations\_received

Lists the tags for the specified resource

Removes the specified recommendations from the specified assistant's queue of new

query\_assistant Performs a manual search against the specified assistant

remove\_knowledge\_base\_template\_uri Removes a URI template from a knowledge base search\_content Searches for content in a specified knowledge base

search\_quick\_responses Searches existing Wisdom quick responses in a Wisdom knowledge base

search\_sessions Searches for sessions

start\_content\_upload Get a URL to upload content to a knowledge base

start\_import\_job Start an asynchronous job to import Wisdom resources from an uploaded source file

tag\_resource Adds the specified tags to the specified resource untag\_resource Removes the specified tags from the specified resource

update\_content Updates information about the content

update\_quick\_response Updates an existing Wisdom quick response

#### **Examples**

## Not run:

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```
svc <- connectwisdomservice()
svc$create_assistant(
   Foo = 123
)
## End(Not run)</pre>
```

customerprofiles

Amazon Connect Customer Profiles

# **Description**

Amazon Connect Customer Profiles is a unified customer profile for your contact center that has prebuilt connectors powered by AppFlow that make it easy to combine customer information from third party applications, such as Salesforce (CRM), ServiceNow (ITSM), and your enterprise resource planning (ERP), with contact history from your Amazon Connect contact center.

For more information about the Amazon Connect Customer Profiles feature, see Use Customer Profiles in the *Amazon Connect Administrator's Guide*.

# Usage

```
customerprofiles(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

### **Arguments**

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
  - creds:
    - \* access\_key\_id: AWS access key ID
    - \* secret\_access\_key: AWS secret access key
    - \* session\_token: AWS temporary session token
    - **profile**: The name of a profile to use. If not given, then the default profile is used.
  - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close\_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.

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- **s3\_force\_path\_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts\_regional\_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

#### credentials

Optional credentials shorthand for the config parameter

- · creds:
  - access\_key\_id: AWS access key ID
  - secret\_access\_key: AWS secret access key
  - session\_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

#### Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

# Service syntax

```
svc <- customerprofiles(</pre>
 config = list(
   credentials = list(
     creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
     ),
     profile = "string",
     anonymous = "logical"
   ),
   endpoint = "string",
   region = "string",
   close_connection = "logical",
    timeout = "numeric",
   s3_force_path_style = "logical",
   sts_regional_endpoint = "string"
  ),
  credentials = list(
   creds = list(
     access_key_id = "string",
     secret_access_key = "string",
     session_token = "string"
```

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```
),
   profile = "string",
   anonymous = "logical"
),
   endpoint = "string",
   region = "string"
)
```

list\_profile\_object\_types

#### **Operations**

add\_profile\_key Associates a new key value with a specific profile, such as a Contact Record Contact create\_calculated\_attribute\_definition Creates a new calculated attribute definition create\_domain Creates a domain, which is a container for all customer data, such as customer profile Creates an event stream, which is a subscription to real-time events, such as when procreate\_event\_stream create\_integration\_workflow Creates an integration workflow create\_profile Creates a standard profile delete\_calculated\_attribute\_definition Deletes an existing calculated attribute definition delete\_domain Deletes a specific domain and all of its customer data, such as customer profile attrib Disables and deletes the specified event stream delete\_event\_stream delete\_integration Removes an integration from a specific domain delete\_profile Deletes the standard customer profile and all data pertaining to the profile delete\_profile\_key Removes a searchable key from a customer profile delete\_profile\_object Removes an object associated with a profile of a given ProfileObjectType delete\_profile\_object\_type Removes a ProfileObjectType from a specific domain as well as removes all the Profi delete\_workflow Deletes the specified workflow and all its corresponding resources detect\_profile\_object\_type The process of detecting profile object type mapping by using given objects get\_auto\_merging\_preview Tests the auto-merging settings of your Identity Resolution Job without merging your get\_calculated\_attribute\_definition Provides more information on a calculated attribute definition for Customer Profiles get\_calculated\_attribute\_for\_profile Retrieve a calculated attribute for a customer profile get\_domain Returns information about a specific domain Returns information about the specified event stream in a specific domain get\_event\_stream get\_identity\_resolution\_job Returns information about an Identity Resolution Job in a specific domain get\_integration Returns an integration for a domain Before calling this API, use CreateDomain or UpdateDomain to enable identity resolu get\_matches get\_profile\_object\_type Returns the object types for a specific domain get\_profile\_object\_type\_template Returns the template information for a specific object type get\_similar\_profiles Returns a set of profiles that belong to the same matching group using the matchId or Get details of specified workflow get\_workflow  $get\_workflow\_steps$ Get granular list of steps in workflow Lists all of the integrations associated to a specific URI in the AWS account list\_account\_integrations  $list\_calculated\_attribute\_definitions$ Lists calculated attribute definitions for Customer Profiles list\_calculated\_attributes\_for\_profile Retrieve a list of calculated attributes for a customer profile list\_domains Returns a list of all the domains for an AWS account that have been created list\_event\_streams Returns a list of all the event streams in a specific domain list\_identity\_resolution\_jobs Lists all of the Identity Resolution Jobs in your domain list\_integrations Lists all of the integrations in your domain list\_profile\_objects Returns a list of objects associated with a profile of a given ProfileObjectType

Lists all of the templates available within the service

list\_profile\_object\_type\_templates
list\_rule\_based\_matches
list\_tags\_for\_resource
list\_workflows
merge\_profiles
put\_integration
put\_profile\_object
put\_profile\_object\_type
search\_profiles
tag\_resource
untag\_resource
update\_calculated\_attribute\_definition
update\_domain

Lists all of the template information for object types Returns a set of MatchIds that belong to the given domain

Displays the tags associated with an Amazon Connect Customer Profiles resource

Query to list all workflows

Runs an AWS Lambda job that does the following:

Adds an integration between the service and a third-party service, which includes An

Adds additional objects to customer profiles of a given ObjectType

Defines a ProfileObjectType

Searches for profiles within a specific domain using one or more predefined search ke Assigns one or more tags (key-value pairs) to the specified Amazon Connect Custom Removes one or more tags from the specified Amazon Connect Customer Profiles re-

Updates an existing calculated attribute definition

Updates the properties of a domain, including creating or selecting a dead letter queue

Updates the properties of a profile

### **Examples**

update\_profile

```
## Not run:
svc <- customerprofiles()
svc$add_profile_key(
   Foo = 123
)
## End(Not run)</pre>
```

pinpoint

Amazon Pinpoint

# **Description**

Doc Engage API - Amazon Pinpoint API

#### Usage

```
pinpoint(config = list(), credentials = list(), endpoint = NULL, region = NULL)
```

#### **Arguments**

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
  - creds:
    - \* access\_key\_id: AWS access key ID
    - \* secret\_access\_key: AWS secret access key
    - \* session\_token: AWS temporary session token

- profile: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.
- **endpoint**: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close\_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3\_force\_path\_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts\_regional\_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

#### credentials

Optional credentials shorthand for the config parameter

- · creds:
  - access\_key\_id: AWS access key ID
  - secret\_access\_key: AWS secret access key
  - session\_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

#### Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

# Service syntax

```
svc <- pinpoint(
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
    ),
  endpoint = "string",
  region = "string",
  close_connection = "logical",</pre>
```

```
timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
),
    credentials = list(
        creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
    ),
    profile = "string",
        anonymous = "logical"
),
    endpoint = "string",
    region = "string"
)
```

#### **Operations**

create\_app create\_campaign create\_email\_template create\_export\_job create\_import\_job create\_in\_app\_template create\_journey create\_push\_template create\_recommender\_configuration create\_segment create\_sms\_template create\_voice\_template delete\_adm\_channel delete\_apns\_channel delete\_apns\_sandbox\_channel delete\_apns\_voip\_channel delete\_apns\_voip\_sandbox\_channel delete\_app delete\_baidu\_channel delete\_campaign delete\_email\_channel delete\_email\_template delete\_endpoint delete\_event\_stream delete\_gcm\_channel delete\_in\_app\_template delete\_journey delete\_push\_template delete\_recommender\_configuration

Creates an application

Creates a new campaign for an application or updates the settings of an existin Creates a message template for messages that are sent through the email chann Creates an export job for an application

Creates an import job for an application

Creates a new message template for messages using the in-app message chann Creates a journey for an application

Creates a message template for messages that are sent through a push notificati

Creates an Amazon Pinpoint configuration for a recommender model

Creates a new segment for an application or updates the configuration, dimensional Creates a message template for messages that are sent through the SMS channel Creates a message template for messages that are sent through the voice channel Disables the ADM channel for an application and deletes any existing settings

Disables the APNs channel for an application and deletes any existing settings Disables the APNs sandbox channel for an application and deletes any existing Disables the APNs VoIP channel for an application and deletes any existing se

Disables the APNs VoIP sandbox channel for an application and deletes any existing se

Deletes an application

Disables the Baidu channel for an application and deletes any existing settings Deletes a campaign from an application

Disables the email channel for an application and deletes any existing settings Deletes a message template for messages that were sent through the email chan

Deletes an endpoint from an application Deletes the event stream for an application

Disables the GCM channel for an application and deletes any existing settings Deletes a message template for messages sent using the in-app message channel.

Deletes a journey from an application

Deletes a message template for messages that were sent through a push notification

Deletes an Amazon Pinpoint configuration for a recommender model

delete\_segment delete\_sms\_channel delete\_sms\_template delete\_user\_endpoints delete\_voice\_channel delete\_voice\_template get\_adm\_channel get\_apns\_channel get\_apns\_sandbox\_channel get\_apns\_voip\_channel get\_apns\_voip\_sandbox\_channel get\_app get\_application\_date\_range\_kpi get\_application\_settings get\_apps get\_baidu\_channel get\_campaign get\_campaign\_activities get\_campaign\_date\_range\_kpi get\_campaigns get\_campaign\_version get\_campaign\_versions get\_channels get\_email\_channel get\_email\_template get\_endpoint get\_event\_stream get\_export\_job get\_export\_jobs get\_gcm\_channel get\_import\_job get\_import\_jobs get\_in\_app\_messages get\_in\_app\_template get\_journey get\_journey\_date\_range\_kpi get\_journey\_execution\_activity\_metrics get\_journey\_execution\_metrics get\_journey\_run\_execution\_activity\_metrics get\_journey\_run\_execution\_metrics get\_journey\_runs get\_push\_template get\_recommender\_configuration get\_recommender\_configurations get\_segment get\_segment\_export\_jobs get\_segment\_import\_jobs get\_segments

Deletes a segment from an application

Disables the SMS channel for an application and deletes any existing settings to Deletes a message template for messages that were sent through the SMS channel for messages through the SMS channel fo

Deletes all the endpoints that are associated with a specific user ID

Disables the voice channel for an application and deletes any existing settings Deletes a message template for messages that were sent through the voice char Retrieves information about the status and settings of the ADM channel for an Retrieves information about the status and settings of the APNs channel for an Retrieves information about the status and settings of the APNs sandbox channel for the Retrieves information about the status and settings of the APNs VoIP channel for Retrieves information about the status and settings of the APNs VoIP sandbox Retrieves information about an application

Retrieves (queries) pre-aggregated data for a standard metric that applies to an Retrieves information about the settings for an application

Retrieves information about all the applications that are associated with your A Retrieves information about the status and settings of the Baidu channel for an Retrieves information about the status, configuration, and other settings for a c Retrieves information about all the activities for a campaign

Retrieves (queries) pre-aggregated data for a standard metric that applies to a c Retrieves information about the status, configuration, and other settings for all Retrieves information about the status, configuration, and other settings for a s Retrieves information about the status, configuration, and other settings for all Retrieves information about the history and status of each channel for an applie Retrieves information about the status and settings of the email channel for an Retrieves the content and settings of a message template for messages that are

Retrieves information about the settings and attributes of a specific endpoint for Retrieves information about the event stream settings for an application

Retrieves information about the status and settings of a specific export job for a Retrieves information about the status and settings of all the export jobs for an Retrieves information about the status and settings of the GCM channel for an Retrieves information about the status and settings of a specific import job for Retrieves information about the status and settings of all the import jobs for an Retrieves the in-app messages targeted for the provided endpoint ID

Retrieves the content and settings of a message template for messages sent through Retrieves information about the status, configuration, and other settings for a journal Retrieves (queries) pre-aggregated data for a standard engagement metric that Retrieves (queries) pre-aggregated data for a standard execution metric that appreciately pre-aggregated data for a standard execution metric that appreciately pre-aggregated data for a standard run execution metric that Retrieves (queries) pre-aggregated data for a standard run execution metric that Retrieves (queries) pre-aggregated data for a standard run execution metric that

Provides information about the runs of a journey

Retrieves the content and settings of a message template for messages that are Retrieves information about an Amazon Pinpoint configuration for a recomme Retrieves information about all the recommender model configurations that are Retrieves information about the configuration, dimension, and other settings for Retrieves information about the status and settings of the export jobs for a segri Retrieves information about the status and settings of the import jobs for a segri Retrieves information about the configuration, dimension, and other settings for

get\_segment\_version get\_segment\_versions get\_sms\_channel get\_sms\_template get\_user\_endpoints get\_voice\_channel get\_voice\_template list\_journeys list\_tags\_for\_resource list\_templates list\_template\_versions phone\_number\_validate put\_events put\_event\_stream remove\_attributes send\_messages send\_otp\_message send\_users\_messages tag\_resource untag\_resource update\_adm\_channel update\_apns\_channel update\_apns\_sandbox\_channel update\_apns\_voip\_channel update\_apns\_voip\_sandbox\_channel update\_application\_settings update\_baidu\_channel update\_campaign update\_email\_channel update\_email\_template update\_endpoint update\_endpoints\_batch update\_gcm\_channel update\_in\_app\_template update\_journey update\_journey\_state update\_push\_template update\_recommender\_configuration update\_segment update\_sms\_channel update\_sms\_template update\_template\_active\_version update\_voice\_channel update\_voice\_template verify\_otp\_message

Retrieves information about the configuration, dimension, and other settings for Retrieves information about the configuration, dimension, and other settings for Retrieves information about the status and settings of the SMS channel for an a Retrieves the content and settings of a message template for messages that are Retrieves information about all the endpoints that are associated with a specific Retrieves information about the status and settings of the voice channel for an Retrieves the content and settings of a message template for messages that are Retrieves information about the status, configuration, and other settings for all Retrieves all the tags (keys and values) that are associated with an application, Retrieves information about all the message templates that are associated with Retrieves information about all the versions of a specific message template Retrieves information about a phone number

Creates a new event to record for endpoints, or creates or updates endpoint dat Creates a new event stream for an application or updates the settings of an exis Removes one or more custom attributes, of the same attribute type, from the ap Creates and sends a direct message

Send an OTP message

Creates and sends a message to a list of users

Updates the settings for an application

Adds one or more tags (keys and values) to an application, campaign, message Removes one or more tags (keys and values) from an application, campaign, message Enables the ADM channel for an application or updates the status and settings Enables the APNs channel for an application or updates the status and settings Enables the APNs sandbox channel for an application or updates the status and Enables the APNs VoIP channel for an application or updates the status and se Enables the APNs VoIP sandbox channel for an application or updates the status and se

Enables the Baidu channel for an application or updates the status and settings Updates the configuration and other settings for a campaign

Enables the email channel for an application or updates the status and settings Updates an existing message template for messages that are sent through the experience of the endpoint for an application or updates the settings and attributes Creates a new batch of endpoints for an application or updates the settings and Enables the GCM channel for an application or updates the status and settings Updates an existing message template for messages sent through the in-app metupdates the configuration and other settings for a journey

Cancels (stops) an active journey

Updates an existing message template for messages that are sent through a pus Updates an Amazon Pinpoint configuration for a recommender model

Creates a new segment for an application or updates the configuration, dimens. Enables the SMS channel for an application or updates the status and settings of Updates an existing message template for messages that are sent through the S Changes the status of a specific version of a message template to active

Enables the voice channel for an application or updates the status and settings Updates an existing message template for messages that are sent through the voice.

Verify an OTP

32 pinpointemail

### **Examples**

pinpointemail

Amazon Pinpoint Email Service

### Description

Welcome to the *Amazon Pinpoint Email API Reference*. This guide provides information about the Amazon Pinpoint Email API (version 1.0), including supported operations, data types, parameters, and schemas.

Amazon Pinpoint is an AWS service that you can use to engage with your customers across multiple messaging channels. You can use Amazon Pinpoint to send email, SMS text messages, voice messages, and push notifications. The Amazon Pinpoint Email API provides programmatic access to options that are unique to the email channel and supplement the options provided by the Amazon Pinpoint API.

If you're new to Amazon Pinpoint, you might find it helpful to also review the Amazon Pinpoint Developer Guide. The Amazon Pinpoint Developer Guide provides tutorials, code samples, and procedures that demonstrate how to use Amazon Pinpoint features programmatically and how to integrate Amazon Pinpoint functionality into mobile apps and other types of applications. The guide also provides information about key topics such as Amazon Pinpoint integration with other AWS services and the limits that apply to using the service.

The Amazon Pinpoint Email API is available in several AWS Regions and it provides an endpoint for each of these Regions. For a list of all the Regions and endpoints where the API is currently available, see AWS Service Endpoints in the Amazon Web Services General Reference. To learn more about AWS Regions, see Managing AWS Regions in the Amazon Web Services General Reference.

In each Region, AWS maintains multiple Availability Zones. These Availability Zones are physically isolated from each other, but are united by private, low-latency, high-throughput, and highly redundant network connections. These Availability Zones enable us to provide very high levels of availability and redundancy, while also minimizing latency. To learn more about the number of Availability Zones that are available in each Region, see AWS Global Infrastructure.

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#### Usage

```
pinpointemail(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

#### **Arguments**

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
  - creds:
    - \* access\_key\_id: AWS access key ID
    - \* secret\_access\_key: AWS secret access key
    - \* session\_token: AWS temporary session token
  - profile: The name of a profile to use. If not given, then the default profile is used.
  - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close\_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3\_force\_path\_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts\_regional\_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

# credentials

Optional credentials shorthand for the config parameter

- · creds:
  - access\_key\_id: AWS access key ID
  - secret\_access\_key: AWS secret access key
  - session\_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

#### Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

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#### **Service syntax**

```
svc <- pinpointemail(</pre>
 config = list(
   credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
   ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
   sts_regional_endpoint = "string"
  ),
  credentials = list(
   creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
   ),
   profile = "string",
   anonymous = "logical"
 endpoint = "string",
  region = "string"
)
```

# **Operations**

```
create_configuration_set
create_configuration_set_event_destination
create_dedicated_ip_pool
create_deliverability_test_report
create_email_identity
delete_configuration_set
delete_configuration_set_event_destination
delete_dedicated_ip_pool
delete_email_identity
get_account
get_blacklist_reports
get_configuration_set
get_configuration_set
get_configuration_set_event_destinations
```

Create a configuration set
Create an event destination
Create a new pool of dedicated IP addresses
Create a new predictive inbox placement test
Verifies an email identity for use with Amazon Pinpoint
Delete an existing configuration set
Delete an event destination
Delete a dedicated IP pool

Deletes an email identity that you previously verified for use with Amazon P. Obtain information about the email-sending status and capabilities of your A Retrieve a list of the blacklists that your dedicated IP addresses appear on Get information about an existing configuration set, including the dedicated I Retrieve a list of event destinations that are associated with a configuration set.

pinpointsmsvoice 35

get\_dedicated\_ip get\_dedicated\_ips get\_deliverability\_dashboard\_options get\_deliverability\_test\_report get\_domain\_deliverability\_campaign get\_domain\_statistics\_report get\_email\_identity list\_configuration\_sets list\_dedicated\_ip\_pools list\_deliverability\_test\_reports list\_domain\_deliverability\_campaigns list\_email\_identities list\_tags\_for\_resource put\_account\_dedicated\_ip\_warmup\_attributes put\_account\_sending\_attributes put\_configuration\_set\_delivery\_options put\_configuration\_set\_reputation\_options put\_configuration\_set\_sending\_options put\_configuration\_set\_tracking\_options put\_dedicated\_ip\_in\_pool put\_dedicated\_ip\_warmup\_attributes put\_deliverability\_dashboard\_option put\_email\_identity\_dkim\_attributes put\_email\_identity\_feedback\_attributes put\_email\_identity\_mail\_from\_attributes send\_email tag\_resource untag\_resource update\_configuration\_set\_event\_destination

Get information about a dedicated IP address, including the name of the dedi List the dedicated IP addresses that are associated with your Amazon Pinpoir Retrieve information about the status of the Deliverability dashboard for your Retrieve the results of a predictive inbox placement test

Retrieve inbox placement and engagement rates for the domains that you use Provides information about a specific identity associated with your Amazon I List all of the configuration sets associated with your Amazon Pinpoint account List all of the dedicated IP pools that exist in your Amazon Pinpoint account Show a list of the predictive inbox placement tests that you've performed, reg Retrieve deliverability data for all the campaigns that used a specific domain

Returns a list of all of the email identities that are associated with your Amaz Retrieve a list of the tags (keys and values) that are associated with a specifie Enable or disable the automatic warm-up feature for dedicated IP addresses

Enable or disable the ability of your account to send email

Retrieve all the deliverability data for a specific campaign

Associate a configuration set with a dedicated IP pool

Enable or disable collection of reputation metrics for emails that you send us Enable or disable email sending for messages that use a particular configuration Specify a custom domain to use for open and click tracking elements in email Move a dedicated IP address to an existing dedicated IP pool

Put dedicated ip warmup attributes

Enable or disable the Deliverability dashboard for your Amazon Pinpoint acc Used to enable or disable DKIM authentication for an email identity

Used to enable or disable feedback forwarding for an identity

Used to enable or disable the custom Mail-From domain configuration for an Sends an email message

Add one or more tags (keys and values) to a specified resource Remove one or more tags (keys and values) from a specified resource Update the configuration of an event destination for a configuration set

### **Examples**

```
## Not run:
svc <- pinpointemail()
svc$create_configuration_set(
   Foo = 123
)
## End(Not run)</pre>
```

36 pinpointsmsvoice

#### **Description**

Pinpoint SMS and Voice Messaging public facing APIs

#### Usage

```
pinpointsmsvoice(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

#### **Arguments**

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
  - creds:
    - \* access\_key\_id: AWS access key ID
    - \* secret\_access\_key: AWS secret access key
    - \* session\_token: AWS temporary session token
  - profile: The name of a profile to use. If not given, then the default profile is used.
  - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close\_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3\_force\_path\_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts\_regional\_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e

credentials

Optional credentials shorthand for the config parameter

- · creds:
  - access\_key\_id: AWS access key ID
  - secret\_access\_key: AWS secret access key
  - session\_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

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## Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

# Service syntax

```
svc <- pinpointsmsvoice(</pre>
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  endpoint = "string",
  region = "string"
)
```

# **Operations**

```
create_configuration_set
create_configuration_set_event_destination
delete_configuration_set
delete_configuration_set_event_destination
get_configuration_set_event_destinations
list_configuration_sets
send_voice_message
update_configuration_set_event_destination
```

Create a new configuration set
Create a new event destination in a configuration set
Deletes an existing configuration set
Deletes an event destination in a configuration set
Obtain information about an event destination, including the types of events it r
List all of the configuration sets associated with your Amazon Pinpoint account
Create a new voice message and send it to a recipient's phone number
Update an event destination in a configuration set

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# **Examples**

```
## Not run:
svc <- pinpointsmsvoice()
svc$create_configuration_set(
   Foo = 123
)
## End(Not run)</pre>
```

pinpointsmsvoicev2

Amazon Pinpoint SMS Voice V2

## **Description**

Welcome to the AWS End User Messaging SMS and Voice, version 2 API Reference. This guide provides information about AWS End User Messaging SMS and Voice, version 2 API resources, including supported HTTP methods, parameters, and schemas.

Amazon Pinpoint is an Amazon Web Services service that you can use to engage with your recipients across multiple messaging channels. The AWS End User Messaging SMS and Voice, version 2 API provides programmatic access to options that are unique to the SMS and voice channels. AWS End User Messaging SMS and Voice, version 2 resources such as phone numbers, sender IDs, and opt-out lists can be used by the Amazon Pinpoint API.

If you're new to AWS End User Messaging SMS and Voice, it's also helpful to review the AWS End User Messaging SMS User Guide. The AWS End User Messaging SMS User Guide provides tutorials, code samples, and procedures that demonstrate how to use AWS End User Messaging SMS and Voice features programmatically and how to integrate functionality into mobile apps and other types of applications. The guide also provides key information, such as AWS End User Messaging SMS and Voice integration with other Amazon Web Services services, and the quotas that apply to use of the service.

# Regional availability

The AWS End User Messaging SMS and Voice version 2 API Reference is available in several Amazon Web Services Regions and it provides an endpoint for each of these Regions. For a list of all the Regions and endpoints where the API is currently available, see Amazon Web Services Service Endpoints and Amazon Pinpoint endpoints and quotas in the Amazon Web Services General Reference. To learn more about Amazon Web Services Regions, see Managing Amazon Web Services Regions in the Amazon Web Services General Reference.

In each Region, Amazon Web Services maintains multiple Availability Zones. These Availability Zones are physically isolated from each other, but are united by private, low-latency, high-throughput, and highly redundant network connections. These Availability Zones enable us to provide very high levels of availability and redundancy, while also minimizing latency. To learn more about the number of Availability Zones that are available in each Region, see Amazon Web Services Global Infrastructure.

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## Usage

```
pinpointsmsvoicev2(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

## **Arguments**

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
  - creds:
    - \* access\_key\_id: AWS access key ID
    - \* secret\_access\_key: AWS secret access key
    - \* session\_token: AWS temporary session token
  - profile: The name of a profile to use. If not given, then the default profile is used.
  - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close\_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3\_force\_path\_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts\_regional\_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

#### credentials

Optional credentials shorthand for the config parameter

- · creds:
  - access\_key\_id: AWS access key ID
  - secret access key: AWS secret access key
  - session\_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

## Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

pinpointsmsvoicev2

#### Service syntax

```
svc <- pinpointsmsvoicev2(</pre>
 config = list(
   credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
   ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
   sts_regional_endpoint = "string"
  ),
  credentials = list(
   creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
   ),
   profile = "string",
   anonymous = "logical"
 endpoint = "string",
  region = "string"
)
```

# **Operations**

associate\_origination\_identity
associate\_protect\_configuration
create\_configuration\_set
create\_event\_destination
create\_opt\_out\_list
create\_pool
create\_protect\_configuration
create\_registration
create\_registration\_association
create\_registration\_attachment
create\_registration\_version
create\_verified\_destination\_number
delete\_account\_default\_protect\_configuration

Creates a new configuration set
Creates a new event destination in a configuration set
Creates a new opt-out list
Creates a new pool and associates the specified origination identity to the pool Create a new protect configuration
Creates a new registration based on the RegistrationType field
Associate the registration with an origination identity such as a phone numb
Create a new registration attachment to use for uploading a file or a URL to

Associates the specified origination identity with a pool

Associate a protect configuration with a configuration set

Create a new version of the registration and increase the VersionNumber You can only send messages to verified destination numbers when your acceptable of the control of t

Removes the current account default protect configuration

delete\_configuration\_set Deletes an existing configuration set delete\_default\_message\_type Deletes an existing default message type on a configuration set delete\_default\_sender\_id Deletes an existing default sender ID on a configuration set delete\_event\_destination Deletes an existing event destination delete\_keyword Deletes an existing keyword from an origination phone number or pool delete\_media\_message\_spend\_limit\_override Deletes an account-level monthly spending limit override for sending multin delete\_opted\_out\_number Deletes an existing opted out destination phone number from the specified of delete\_opt\_out\_list Deletes an existing opt-out list delete\_pool Deletes an existing pool  $delete\_protect\_configuration$ Permanently delete the protect configuration delete\_registration Permanently delete an existing registration from your account Permanently delete the specified registration attachment delete\_registration\_attachment delete\_registration\_field\_value Delete the value in a registration form field delete\_text\_message\_spend\_limit\_override Deletes an account-level monthly spending limit override for sending text m Delete a verified destination phone number delete\_verified\_destination\_number delete\_voice\_message\_spend\_limit\_override Deletes an account level monthly spend limit override for sending voice me describe\_account\_attributes Describes attributes of your Amazon Web Services account Describes the current AWS End User Messaging SMS and Voice SMS Voic describe\_account\_limits describe\_configuration\_sets Describes the specified configuration sets or all in your account describe\_keywords Describes the specified keywords or all keywords on your origination phone describe\_opted\_out\_numbers Describes the specified opted out destination numbers or all opted out destination describe\_opt\_out\_lists Describes the specified opt-out list or all opt-out lists in your account describe\_phone\_numbers Describes the specified origination phone number, or all the phone numbers describe\_pools Retrieves the specified pools or all pools associated with your Amazon Web Retrieves the protect configurations that match any of filters describe\_protect\_configurations describe\_registration\_attachments Retrieves the specified registration attachments or all registration attachmen describe\_registration\_field\_definitions Retrieves the specified registration type field definitions describe\_registration\_field\_values Retrieves the specified registration field values describe\_registrations Retrieves the specified registrations describe\_registration\_section\_definitions Retrieves the specified registration section definitions Retrieves the specified registration type definitions describe\_registration\_type\_definitions describe\_registration\_versions Retrieves the specified registration version describe\_sender\_ids Describes the specified SenderIds or all SenderIds associated with your Am describe\_spend\_limits Describes the current monthly spend limits for sending voice and text messa describe\_verified\_destination\_numbers Retrieves the specified verified destiona numbers disassociate\_origination\_identity Removes the specified origination identity from an existing pool disassociate\_protect\_configuration Disassociate a protect configuration from a configuration set discard\_registration\_version Discard the current version of the registration get\_protect\_configuration\_country\_rule\_set Retrieve the CountryRuleSet for the specified NumberCapability from a pro list\_pool\_origination\_identities Lists all associated origination identities in your pool list\_registration\_associations Retreive all of the origination identies that are associated with a registration list\_tags\_for\_resource List all tags associated with a resource put\_keyword Creates or updates a keyword configuration on an origination phone number Creates an opted out destination phone number in the opt-out list put\_opted\_out\_number

Creates or updates a field value for a registration

Releases an existing sender ID in your account

Releases an existing origination phone number in your account

Request an origination phone number for use in your account

put\_registration\_field\_value

release\_phone\_number

request\_phone\_number

release\_sender\_id

```
request_sender_id
send_destination_number_verification_code
send_media_message
send_text_message
send_voice_message
set_account_default_protect_configuration
set_default_message_type
set_default_sender_id
set_media_message_spend_limit_override
set_text_message_spend_limit_override
set_voice_message_spend_limit_override
submit_registration_version
tag_resource
untag_resource
update\_event\_destination
update_phone_number
update_pool
update_protect_configuration
update_protect_configuration_country_rule_set
update_sender_id
verify_destination_number
```

Request a new sender ID that doesn't require registration

Before you can send test messages to a verified destination phone number y Creates a new multimedia message (MMS) and sends it to a recipient's phone Creates a new text message and sends it to a recipient's phone number

Allows you to send a request that sends a voice message

Set a protect configuration as your account default

Sets the default message type on a configuration set

Sets default sender ID on a configuration set

Sets an account level monthly spend limit override for sending MMS messa Sets an account level monthly spend limit override for sending text message Sets an account level monthly spend limit override for sending voice message

Submit the specified registration for review and approval

Adds or overwrites only the specified tags for the specified resource

Removes the association of the specified tags from a resource Updates an existing event destination in a configuration set

Updates the configuration of an existing origination phone number

Updates the configuration of an existing pool

Update the setting for an existing protect configuration

Update a country rule set to ALLOW or BLOCK messages to be sent to the Updates the configuration of an existing sender ID

Use the verification code that was received by the verified destination phone

# **Examples**

```
## Not run:
svc <- pinpointsmsvoicev2()
svc$associate_origination_identity(
   Foo = 123
)
## End(Not run)</pre>
```

Amazon Simple Email Service

ses

# Description

This document contains reference information for the Amazon Simple Email Service (Amazon SES) API, version 2010-12-01. This document is best used in conjunction with the Amazon SES Developer Guide.

For a list of Amazon SES endpoints to use in service requests, see Regions and Amazon SES in the Amazon SES Developer Guide.

This documentation contains reference information related to the following:

- Amazon SES API Actions
- Amazon SES API Data Types
- Common Parameters
- Common Errors

# Usage

```
ses(config = list(), credentials = list(), endpoint = NULL, region = NULL)
```

# **Arguments**

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
  - creds:
    - \* access\_key\_id: AWS access key ID
    - \* secret\_access\_key: AWS secret access key
    - \* session\_token: AWS temporary session token
  - profile: The name of a profile to use. If not given, then the default profile is used.
  - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close\_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3\_force\_path\_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts\_regional\_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

#### credentials

Optional credentials shorthand for the config parameter

- creds:
  - access\_key\_id: AWS access key ID
  - secret\_access\_key: AWS secret access key
  - session\_token: AWS temporary session token
- profile: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

## Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

#### Service syntax

```
svc <- ses(
  config = list(
   credentials = list(
     creds = list(
       access_key_id = "string",
       secret_access_key = "string",
        session_token = "string"
     ),
     profile = "string",
     anonymous = "logical"
   ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
   sts_regional_endpoint = "string"
  ),
  credentials = list(
   creds = list(
     access_key_id = "string",
     secret_access_key = "string",
     session_token = "string"
   ),
   profile = "string",
   anonymous = "logical"
 endpoint = "string",
  region = "string"
)
```

# **Operations**

clone\_receipt\_rule\_set
create\_configuration\_set
create\_configuration\_set\_event\_destination
create\_configuration\_set\_tracking\_options
create\_custom\_verification\_email\_template
create\_receipt\_filter
create\_receipt\_rule
create\_receipt\_rule\_set
create\_template
delete\_configuration\_set
delete\_configuration\_set\_event\_destination
delete\_configuration\_set\_tracking\_options
delete\_custom\_verification\_email\_template

Creates a receipt rule set by cloning an existing one

Creates a configuration set

Creates a configuration set event destination

Creates an association between a configuration set and a custom dom

Creates a new custom verification email template

Creates a new IP address filter

Creates a receipt rule

Creates an empty receipt rule set

Creates an email template

Deletes a configuration set

Deletes a configuration set event destination

Deletes an association between a configuration set and a custom dom

Deletes an existing custom verification email template

delete\_identity delete\_identity\_policy delete\_receipt\_filter delete\_receipt\_rule delete\_receipt\_rule\_set delete\_template delete\_verified\_email\_address describe\_active\_receipt\_rule\_set describe\_configuration\_set describe\_receipt\_rule describe\_receipt\_rule\_set get\_account\_sending\_enabled get\_custom\_verification\_email\_template get\_identity\_dkim\_attributes get\_identity\_mail\_from\_domain\_attributes get\_identity\_notification\_attributes get\_identity\_policies get\_identity\_verification\_attributes get\_send\_quota get\_send\_statistics get\_template list\_configuration\_sets list\_custom\_verification\_email\_templates list\_identities list\_identity\_policies list\_receipt\_filters list\_receipt\_rule\_sets list\_templates list\_verified\_email\_addresses put\_configuration\_set\_delivery\_options put\_identity\_policy reorder\_receipt\_rule\_set send\_bounce send\_bulk\_templated\_email send\_custom\_verification\_email send\_email send\_raw\_email send\_templated\_email set\_active\_receipt\_rule\_set set\_identity\_dkim\_enabled set\_identity\_feedback\_forwarding\_enabled set\_identity\_headers\_in\_notifications\_enabled set\_identity\_mail\_from\_domain set\_identity\_notification\_topic set\_receipt\_rule\_position test\_render\_template update\_account\_sending\_enabled update\_configuration\_set\_event\_destination

45 Deletes the specified identity (an email address or a domain) from the Deletes the specified sending authorization policy for the given ident Deletes the specified IP address filter Deletes the specified receipt rule Deletes the specified receipt rule set and all of the receipt rules it con Deletes an email template Deprecated Returns the metadata and receipt rules for the receipt rule set that is o Returns the details of the specified configuration set Returns the details of the specified receipt rule Returns the details of the specified receipt rule set Returns the email sending status of the Amazon SES account for the Returns the custom email verification template for the template name Returns the current status of Easy DKIM signing for an entity Returns the custom MAIL FROM attributes for a list of identities (en Given a list of verified identities (email addresses and/or domains), re Returns the requested sending authorization policies for the given ide Given a list of identities (email addresses and/or domains), returns th Provides the sending limits for the Amazon SES account Provides sending statistics for the current Amazon Web Services Reg Displays the template object (which includes the Subject line, HTMI Provides a list of the configuration sets associated with your Amazon Lists the existing custom verification email templates for your account Returns a list containing all of the identities (email addresses and don Returns a list of sending authorization policies that are attached to the Lists the IP address filters associated with your Amazon Web Service Lists the receipt rule sets that exist under your Amazon Web Services Lists the email templates present in your Amazon SES account in the

Adds or updates the delivery options for a configuration set

Deprecated

Adds or updates a sending authorization policy for the specified iden Reorders the receipt rules within a receipt rule set

Generates and sends a bounce message to the sender of an email you

Composes an email message to multiple destinations

Adds an email address to the list of identities for your Amazon SES a Composes an email message and immediately queues it for sending Composes an email message and immediately queues it for sending

Composes an email message using an email template and immediate. Sets the specified receipt rule set as the active receipt rule set

Enables or disables Easy DKIM signing of email sent from an identit Given an identity (an email address or a domain), enables or disables Given an identity (an email address or a domain), sets whether Amaz Enables or disables the custom MAIL FROM domain setup for a veri

Sets an Amazon Simple Notification Service (Amazon SNS) topic to Sets the position of the specified receipt rule in the receipt rule set

Creates a preview of the MIME content of an email when provided w Enables or disables email sending across your entire Amazon SES ac

Updates the event destination of a configuration set

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```
update_configuration_set_reputation_metrics_enabled
update_configuration_set_sending_enabled
update_configuration_set_tracking_options
update_custom_verification_email_template
update_receipt_rule
update_template
verify_domain_dkim
verify_domain_identity
verify_email_address
verify_email_identity
```

Enables or disables the publishing of reputation metrics for emails se Enables or disables email sending for messages sent using a specific Modifies an association between a configuration set and a custom do

Updates an existing custom verification email template

Updates a receipt rule Updates an email template

Returns a set of DKIM tokens for a domain identity

Adds a domain to the list of identities for your Amazon SES account Deprecated

Adds an email address to the list of identities for your Amazon SES a

# **Examples**

```
## Not run:
svc <- ses()
# The following example creates a receipt rule set by cloning an existing
# one:
svc$clone_receipt_rule_set(
    OriginalRuleSetName = "RuleSetToClone",
    RuleSetName = "RuleSetToCreate"
)
## End(Not run)</pre>
```

sesv2

Amazon Simple Email Service

## **Description**

Amazon SES API v2

Amazon SES is an Amazon Web Services service that you can use to send email messages to your customers.

If you're new to Amazon SES API v2, you might find it helpful to review the Amazon Simple Email Service Developer Guide. The *Amazon SES Developer Guide* provides information and code samples that demonstrate how to use Amazon SES API v2 features programmatically.

## Usage

```
sesv2(config = list(), credentials = list(), endpoint = NULL, region = NULL)
```

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# Arguments

config Optional configuration of credentials, endpoint, and/or region.

- · credentials:
  - creds:
    - \* access\_key\_id: AWS access key ID
    - \* secret\_access\_key: AWS secret access key
    - \* session\_token: AWS temporary session token
  - **profile**: The name of a profile to use. If not given, then the default profile is used.
  - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close\_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3\_force\_path\_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts\_regional\_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials Optional credentials shorthand for the config parameter

- · creds:
  - access\_key\_id: AWS access key ID
  - secret\_access\_key: AWS secret access key
  - session\_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

# Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

# Service syntax

```
svc <- sesv2(
  config = list(
    credentials = list(
    creds = list(
    access_key_id = "string",</pre>
```

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```
secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string";
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  endpoint = "string",
  region = "string"
)
```

# **Operations**

batch\_get\_metric\_data cancel\_export\_job create\_configuration\_set create\_configuration\_set\_event\_destination create\_contact create\_contact\_list create\_custom\_verification\_email\_template create\_dedicated\_ip\_pool create\_deliverability\_test\_report create\_email\_identity create\_email\_identity\_policy create\_email\_template create\_export\_job create\_import\_job delete\_configuration\_set delete\_configuration\_set\_event\_destination delete\_contact delete\_contact\_list delete\_custom\_verification\_email\_template delete\_dedicated\_ip\_pool

Retrieves batches of metric data collected based on your sending activity

Cancels an export job Create a configuration set

Create an event destination

Creates a contact, which is an end-user who is receiving the email, and add

Creates a contact list

Creates a new custom verification email template

Create a new pool of dedicated IP addresses

Create a new predictive inbox placement test

Starts the process of verifying an email identity

Creates the specified sending authorization policy for the given identity (an

Creates an email template

Creates an export job for a data source and destination

Creates an import job for a data destination

Delete an existing configuration set

Delete an event destination

Removes a contact from a contact list

Deletes a contact list and all of the contacts on that list

Deletes an existing custom verification email template

Delete a dedicated IP pool

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delete\_email\_identity delete\_email\_identity\_policy delete\_email\_template delete\_suppressed\_destination get\_account get\_blacklist\_reports get\_configuration\_set get\_configuration\_set\_event\_destinations get contact get\_contact\_list get\_custom\_verification\_email\_template get\_dedicated\_ip get\_dedicated\_ip\_pool get\_dedicated\_ips get\_deliverability\_dashboard\_options get\_deliverability\_test\_report get\_domain\_deliverability\_campaign get\_domain\_statistics\_report get\_email\_identity get\_email\_identity\_policies get\_email\_template get\_export\_job get\_import\_job get\_message\_insights get\_suppressed\_destination list\_configuration\_sets list\_contact\_lists list\_contacts list\_custom\_verification\_email\_templates list\_dedicated\_ip\_pools list\_deliverability\_test\_reports list\_domain\_deliverability\_campaigns list\_email\_identities list\_email\_templates list\_export\_jobs list\_import\_jobs list\_recommendations list\_suppressed\_destinations list\_tags\_for\_resource put\_account\_dedicated\_ip\_warmup\_attributes put\_account\_details put\_account\_sending\_attributes put\_account\_suppression\_attributes put\_account\_vdm\_attributes put\_configuration\_set\_delivery\_options put\_configuration\_set\_reputation\_options put\_configuration\_set\_sending\_options put\_configuration\_set\_suppression\_options

Deletes an email identity

Deletes the specified sending authorization policy for the given identity (an Deletes an email template

Removes an email address from the suppression list for your account

Obtain information about the email-sending status and capabilities of your Retrieve a list of the blacklists that your dedicated IP addresses appear on

Get information about an existing configuration set, including the dedicated Retrieve a list of event destinations that are associated with a configuration

Returns a contact from a contact list

Returns contact list metadata

Returns the custom email verification template for the template name you s Get information about a dedicated IP address, including the name of the de-Retrieve information about the dedicated pool

List the dedicated IP addresses that are associated with your Amazon Web Retrieve information about the status of the Deliverability dashboard for your Retrieve the results of a predictive inher placement test.

Retrieve the results of a predictive inbox placement test Retrieve all the deliverability data for a specific campaign

Retrieve inbox placement and engagement rates for the domains that you use Provides information about a specific identity, including the identity's verifications the requested sending authorization policies for the given identity (Displays the template object (which includes the subject line, HTML part a

Provides information about an export job Provides information about an import job

Provides information about a specific message, including the from address, Retrieves information about a specific email address that's on the suppressi List all of the configuration sets associated with your account in the current Lists all of the contact lists available

Lists the contacts present in a specific contact list

Lists the existing custom verification email templates for your account in the List all of the dedicated IP pools that exist in your Amazon Web Services a Show a list of the predictive inbox placement tests that you've performed, retrieve deliverability data for all the campaigns that used a specific domai Returns a list of all of the email identities that are associated with your Amazon SES account in the curre

Lists all of the export jobs Lists all of the import jobs

Lists the recommendations present in your Amazon SES account in the cur Retrieves a list of email addresses that are on the suppression list for your a Retrieve a list of the tags (keys and values) that are associated with a specif Enable or disable the automatic warm-up feature for dedicated IP addresses Update your Amazon SES account details

Enable or disable the ability of your account to send email Change the settings for the account-level suppression list Update your Amazon SES account VDM attributes Associate a configuration set with a dedicated IP pool

Enable or disable collection of reputation metrics for emails that you send use a particular configuration or disable email sending for messages that use a particular configuration set.

Specify the account suppression list preferences for a configuration set.

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put\_configuration\_set\_tracking\_options put\_configuration\_set\_vdm\_options put\_dedicated\_ip\_in\_pool put\_dedicated\_ip\_pool\_scaling\_attributes put\_dedicated\_ip\_warmup\_attributes put\_deliverability\_dashboard\_option put\_email\_identity\_configuration\_set\_attributes put\_email\_identity\_dkim\_attributes put\_email\_identity\_dkim\_signing\_attributes put\_email\_identity\_feedback\_attributes put\_email\_identity\_mail\_from\_attributes put\_suppressed\_destination send\_bulk\_email send\_custom\_verification\_email send\_email tag\_resource test\_render\_email\_template untag\_resource update\_configuration\_set\_event\_destination update\_contact update\_contact\_list update\_custom\_verification\_email\_template update\_email\_identity\_policy update\_email\_template

Specify a custom domain to use for open and click tracking elements in em Specify VDM preferences for email that you send using the configuration s Move a dedicated IP address to an existing dedicated IP pool Used to convert a dedicated IP pool to a different scaling mode Put dedicated ip warmup attributes Enable or disable the Deliverability dashboard Used to associate a configuration set with an email identity Used to enable or disable DKIM authentication for an email identity Used to configure or change the DKIM authentication settings for an email Used to enable or disable feedback forwarding for an identity Used to enable or disable the custom Mail-From domain configuration for a Adds an email address to the suppression list for your account Composes an email message to multiple destinations Adds an email address to the list of identities for your Amazon SES account Sends an email message Add one or more tags (keys and values) to a specified resource Creates a preview of the MIME content of an email when provided with a t Remove one or more tags (keys and values) from a specified resource Update the configuration of an event destination for a configuration set Updates a contact's preferences for a list Updates contact list metadata Updates an existing custom verification email template Updates the specified sending authorization policy for the given identity (an Updates an email template

## **Examples**

```
## Not run:
svc <- sesv2()
# Cancels the export job with ID ef28cf62-9d8e-4b60-9283-b09816c99a99
svc$cancel_export_job(
   JobId = "ef28cf62-9d8e-4b60-9283-b09816c99a99"
)
## End(Not run)</pre>
```

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